



HFMA Roadshow

“Lean in Healthcare” Workshop



Lean is a method for improving quality and cost that is being rapidly adopted in healthcare with impressive results. Denver Health’s 2011 Annual Report cited over \$140 million in financial benefits over the past several years.

This half-day Maryland HFMA Roadshow will offer a hands-on introduction to the use of Lean tools in healthcare and a roadmap for sustaining results. Materials will include:

- A review of results being achieved with Lean in all aspects of healthcare operations across the U.S., including case studies at mid-Atlantic hospitals
- Hands-on exercises that use Lean tools to improve processes
- Introduction to a systematic approach for implementing and sustaining the system, addressing both cultural and technical aspects of the transformation process

Participants will receive the greatest benefit when their work group attends as a team. Gather your team together and register at the location nearest to you by following this link:

<http://hfmamd.org/meetinginfo.php?id=30&ts=1358280408>



John Beakes, Jr. is President and CEO of Operational Performance Solutions, Inc., which specializes in assisting organizations achieve operational excellence through Lean Process Improvement. He first became acquainted with Lean while working with the automotive industry and he subsequently assisted with the worldwide deployment of this process with several Fortune 100 companies including Ford, Jaguar and Chrysler. Under his leadership, OPS has been assisting healthcare organizations with the implementation of Lean. OPS is currently teaching and implementing Lean at several hospitals and regional healthcare organizations. John holds a Bachelor's Degree with a specialty in Nuclear Science from the United States Naval Academy and a Master's Degree in Environmental Engineering from The Johns Hopkins University.

Here is what some are saying about Lean in Healthcare:

“The hands-on training that we have received from OPS has helped our team learn these techniques very rapidly, and achieve substantial process improvement results in a number of areas across our organization.” Craig Lewis, CFO, Valley Health

“Page Memorial has been able to launch and sustain an effective Lean effort that all began with hands-on training provided by OPS.” Travis Clark, President, Page Memorial Hospital.